

# Privacy Policy

Effective Date: 25 August 2024

## 1. Introduction

Welcome to No Fate AI! This Privacy Policy explains how we collect, use, and protect your personal information when you use our web application. By using No Fate AI, you agree to the collection and use of information in accordance with this policy.

## 2. Information We Collect

### 2.1. Personal Information

We collect the following personal information from you when you create an account or interact with our services:

- Name
- Email Address

### 2.2. Usage Data

We collect information about your interactions with No Fate AI, including:

- Requests made to OpenAI via the AI assistant
- Requests submitted for expert assistance

## 3. How We Use Your Information

### 3.1. Personal Information

We use your name and email address to:

- Create and manage your account.
- Process your subscription payments via PayPal.

### 3.2. Usage Data

We use the data from your interactions with the AI assistant and expert requests to:

- Improve the performance and accuracy of No Fate AI.
- Provide better and more relevant assistance.
- Analyze usage patterns to enhance the user experience.

## 4. How We Protect Your Information

We take the security of your personal information seriously and implement appropriate technical and organizational measures to protect it against unauthorized access, loss, or alteration.

#### 4.1. Data Encryption

All data transmitted between your device and our servers is encrypted using Secure Socket Layer (SSL) technology.

#### 4.2. Access Controls

Access to your personal information is restricted to authorized personnel who need it to perform their job functions.

### 5. Sharing Your Information

We do not sell, trade, or otherwise transfer your personal information to third parties without your consent, except in the following circumstances:

- **Service Providers:** We may share your information with third-party service providers who assist us in operating our services, including PayPal for payment processing, provided they agree to keep your information confidential.
- **Legal Compliance:** We may disclose your information if required by law or in response to valid requests by public authorities.

### 6. Data Retention

We retain your personal information and usage data for as long as your account is active or as needed to provide you with our services. We may also retain and use your information to comply with legal obligations, resolve disputes, and enforce our agreements.

### 7. Your Rights

#### 7.1. Access and Correction

You have the right to access and update your personal information at any time. You can do this by logging into your account or contacting us directly.

#### 7.2. Deletion

You have the right to request the deletion of your personal information. We will take reasonable steps to delete your data unless we are required to retain it by law.

#### 7.3. Opt-Out

Since No Fate AI does not send promotional communications via email, you do not need to opt out of such communications. However, you can manage your account settings and subscription preferences through your account dashboard.

#### 8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any significant changes by posting the new Privacy Policy on our website or by sending you an email. Your continued use of No Fate AI after any such changes constitutes your acceptance of the new Privacy Policy.

#### 9. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at [cacobus15@gmail.com](mailto:cacobus15@gmail.com).